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Guide to Accessing Documents and Sending Messages in the Akute Health Patient Portal

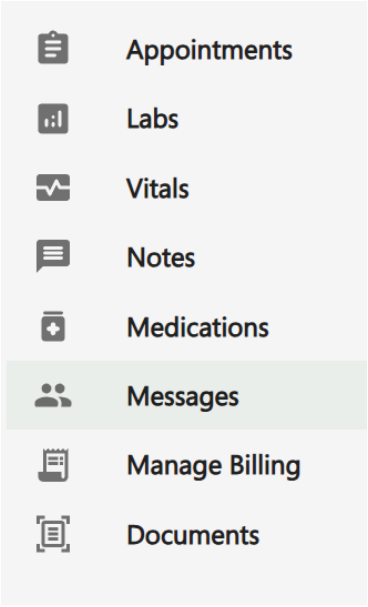
You can access the Patient Portal from a browser on your phone or computer using the following address: https://portal.akutehealth.com/login

Smartphone Access

You can also access the Patient Portal using the Android App (https://play.google.com/store/apps/details?id=com.akutehealth.patientportal&hl=en) or iPhone App (https://apps.apple.com/us/app/akute-patient-portal/id1571802525).

Messaging

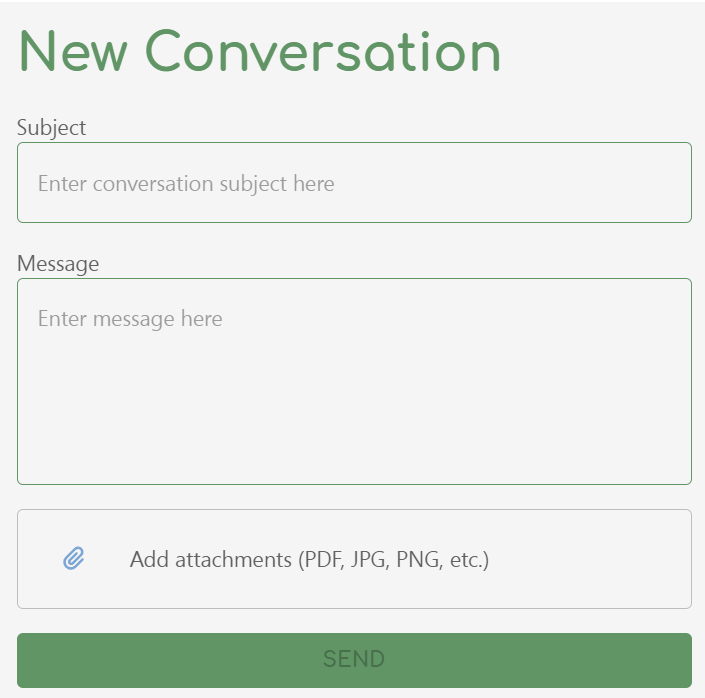
For desktop/laptop access to the Patient Portal using a browser, you will see a menu of options on the left once you have logged in, shown below.



Once you click the Messages menu item, you will see a green circle with a black plus sign on the bottom of the screen, shown here:



Once you click on the green circle, you will see the dialog box shown below:



From this dialog box, you can send private, confidential messages to Dr. Mike or Dr. Susan. You are also able to attach any files of interest, such as outside medical records or signed release of information documents.

Documents

If you have documents to download, they can be accessed from the menu item noted above labeled as "Documents". Information here will include lab and study results. You will also find forms such as release of information forms here.